

## Booking (If you fill in the form by hand, please write clearly)

I/we would like to book the voyage IFR \_\_\_\_\_

Area of the voyage: \_\_\_\_\_

Desired date of departure: \_\_\_\_\_

Price per person: \_\_\_\_\_ plus, if applies, insurances, port fees and booking fees

Single cabin (count): \_\_\_\_\_ Double cabin (count): \_\_\_\_\_

Last name: \_\_\_\_\_ First name: \_\_\_\_\_ Occupation: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ City of Birth: \_\_\_\_\_ Nationality: \_\_\_\_\_

Phone private: \_\_\_\_\_ Phone mobile: \_\_\_\_\_

Other numbers (e. g. fax, office phone): \_\_\_\_\_

Email: \_\_\_\_\_

Address (Street, No, Zip, City): \_\_\_\_\_

Passport-No.: \_\_\_\_\_ valid until: \_\_\_\_\_

Last name: \_\_\_\_\_ First name: \_\_\_\_\_ Occupation: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ City of Birth: \_\_\_\_\_ Nationality: \_\_\_\_\_

Phone private: \_\_\_\_\_ Phone mobile: \_\_\_\_\_

Other numbers (e. g. fax, office phone): \_\_\_\_\_

Email: \_\_\_\_\_

Address (Street, No, Zip, City): \_\_\_\_\_

Passport-No.: \_\_\_\_\_ valid until: \_\_\_\_\_

**Important notes:** Please provide a mobile phone number where you can be reached shortly before the start of your voyage. You can send the form to us via scan or fax. Passport details can be provided after booking.

Travel registration is a binding booking order. The *Internationale Frachtschiffreisen Pfeiffer GmbH* is an agent between the shipping company and the passengers.

The general booking conditions apply, as well as the shipping company's terms and conditions of carriage. The conditions are recognized by me/us.

Freighter voyages depend on the Covid-19 situation and can be cancelled by the shipping company. A Covid-19 vaccination is mandatory, shipping companies might request a negative test prior to embarking.

City, Date: \_\_\_\_\_ Signature/s: \_\_\_\_\_

# Allgemeine Buchungsbedingungen der Internationalen Frachtschiffreisen Pfeiffer GmbH

## 1. Travel agency

The booking is made through Internationale Frachtschiffreisen Pfeiffer GmbH as an agent of the freighter voyages. We are commissioned by the shipping companies to offer the voyages and to handle the entire process on behalf of the shipping companies. Internationale Frachtschiffreisen Pfeiffer GmbH is not the tour operator, but a travel agent for the customer. The respective conditions of carriage of the shipping company apply.

## 2. Doctor, medical certificate, age

There are no doctors on board of cargo ships. Good health and unrestricted ability to walk are required for each passenger. Persons aged 65 years and older are required to submit a medical certificate prior to travel. On some trips all passengers need a medical certificate. You will get the forms from us. Depending on the shipping company different age limits may arise.

## 3. Liability

"Internationale Frachtschiffreisen Pfeiffer GmbH" acts as an intermediary agent to the shipping companies and travellers and assumes no liability for the provision of transport services. For damages resulting from actions and omissions of the carrier etc. as well as of the passengers the conditions of carriage of the shipping companies apply.

## 4. Schedules and dates

Cargo ships are intended for the transport of cargo. You should have a sufficient margin in your vacation planning schedule, since route and time changes are always possible. There is no guarantee to touch at certain ports. Shipping companies explicitly reserve the right to change routes and omit certain ports. In rare cases the port of embarkation or port of disembarkation can change. The specified travel times listed correspond to the experiences of the past years and are non-binding. Claims due to schedule changes, etc. do not exist, unless stipulated in the conditions of carriage of the respective shipping company.

## 5. Waiting times and going ashore

Waiting times are variable and are based solely on the load requirements. Always coordinate with the ship management before going ashore, as cargo ships will leave the port even if you have not yet returned.

## 6. Passport, visa and health regulations

A valid passport is required for all freighter travel. Compliance with the vaccination, passport, customs and foreign exchange regulations is the passenger's responsibility. We will provide more information on request.

## 7. Prices/terms of payment

All prices are per person and reflect the price of the time of printing. All passage rates include transport, the cabin space and full catering. The travel to or from the ports is not included. Upon receipt of your travel registration you will receive from us a booking confirmation with all the details. As soon as the booking is confirmed by us, the corresponding deposit, generally 25% of the travel price, is due. The remaining amount is due at the time set by the

shipping company, usually 4 weeks prior to departure.

## 8. Flat charge

For expenses resulting from telephone, satellite telephone, fax, mail, etc. for security registration, interim messages, call for embarkation, etc. we charge a booking fee of 50,-€ per person. It is due at receipt of the travel registration.

## 9. Cancellation, transfer

For all journeys' cancellation fees are payable if the journey is cancelled by you, even if through no fault of your own. The conditions of carriage of the shipping companies apply. Schedule changes, arrivals ahead of schedule or behind schedule do usually not entitle the traveller to a cancellation. In addition to the claims of the carrier Internationale Frachtschiffreisen Pfeiffer GmbH collects a flat cancellation fee of 50,- € per person for the expenses incurred. Cancellation fees are due immediately. The same applies if we rebook upon your request.

We should point out that the shipping companies, in accordance with their conditions of carriage, are entitled to rebook you onto a different, comparable ship. In the event that the shipping company is unable to offer a similar trip we will try to rebook. Should the trip be completely cancelled by the shipping company there is no entitlement to compensation.

## 10. Insurances

The contracting of a medical travel insurance and the existence of a general liability insurance are required by all shipping companies. Travel cancellation expenses insurance and baggage insurance are recommended. We contract a "deviation insurance" for all travellers which covers the cost that arise for the shipping company when the ship is forced off course, for example to stop at the nearest port in case of illness or an accident of the passenger.

## 11. Privacy Protection

We collect and store personal data necessary for the processing of the booking.

Disclosure to third parties will only be done if necessary, for the booking (information for shipping companies) or compliance with ISPS rules in the seaports. In addition, personal data will not be disclosed to third parties. Further information is available in our privacy policy at <https://frachtschiffreisen-pfeiffer.de> or on request.

## 12. Miscellaneous

Oral agreements shall only be effective if they are confirmed in writing. The information given is to the best of our knowledge and implies no guarantee. German law applies and Wuppertal or the place of the head office of the shipping company is the place of performance and jurisdiction.

## 13. Invalidity of individual provisions

If for some reason one of the provisions of this contract should be invalid or inapplicable, all other provisions remain in effect.

(Status: November 2023)